



The 23rd Annual BTI Client Service All-Stars 2024



**General Counsel Single Out the
296 Attorneys Best at Client Service**



296 Attorneys Define the New Standard for Client Service Excellence

Clients single out 296 attorneys as best at client service.

BTI goes straight to the source to find out exactly which attorneys are best of the best at client service — corporate counsel and legal decision makers. The BTI Client Service All-Stars report is the gold standard for law firms and corporate counsel alike to identify the attorneys delivering truly superior client service.

The Only Purely Organic Ranking

The only way to be included in The BTI Client Service All-Stars is through an unprompted, unequivocal recommendation from corporate counsel. No law firm or attorney can submit a name or pay to be included on this list. No firm can nominate an attorney or submit corporate counsel names to be interviewed. The 2024 BTI Client Service All-Stars are identified solely and exclusively by corporate counsel.

Corporate counsel are busy managing their own journey — and relying on outside counsel more than at any point in the last 23 years. They are busy helping pave the way for transformational change in their companies and want advice and advanced thinking.

They need great client service so they can focus their full attention on the business issues. These 296 attorneys are meeting some of the highest client service expectations seen in years.

Inside you'll find:

- The firms boasting the **MOST** BTI Client Service All-Stars on [page 4](#)
- The BTI Client Service Super All-Stars recognized by **NUMEROUS** clients on [page 7](#)
- The BTI Client Service MVP All-Stars earning recognition **YEAR AFTER YEAR** on [page 8](#)
- The **5 REASONS WHY** the BTI Client Service All-Stars stand out in 2024 on [page 3](#)

You'll see how each of these attorneys service clients better than anyone and continually prove their ongoing commitment to client service excellence.

Please join me in congratulating each of the BTI Client Service All-Stars for 2024 — these rare, exceptional attorneys stand out above all others serving the most influential legal decision makers.

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BTI Research Reveals 5 All New Reasons Clients Single Out Their BTI Client Service All-Star. These include: _____

Ideas



Complex, new and novel issues dominate the corporate counsel landscape. They deal with digital transformation, building new supply chains, fighting regulatory headwinds, activist labor forces using new tactics, and geopolitical risk. Clients want ideas on how to advise their management teams. Some see it as a pivotal career stepping stone. Good ideas are prized.

Insights



Clients value people who bring a deep understanding of their issues along with the potential answers. BTI Client Service All-Stars draw on their experience, observations, and intuition to help clients work through these challenges. They help clients better understand how to get the best outcomes — and help their clients succeed as individuals.

First to Know



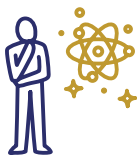
Being first to know offers clients the opportunity to brief their management, be proactive, and often gain an advantage. This is especially true as the rate of change in the world — never mind law — is happening at a record pace. These clients believe they are the first to know what they need to know and have come to rely on their BTI Client Service All-Star to be ahead of the pack.

Unequivocal



Clear concise recommendations drive results. Even when clients disagree they are quick to point out how these recommendations help their thinking — and drive a better decision. Unequivocal recommendations drive creativity and are foundational to developing alternative views. These new viewpoints can be pivotal in solving new and novel problems.

Looking Ahead



The newly accelerated rate of change demands clients keep a keen eye on the future. BTI Client Service All-Stars are looking further into the future. They're sorting out what their clients need to worry about and separating it from the noise. And — they make sure clients know how these future issues might impact them — with ideas on what to do.

BTI Client Service All-Stars 2024 by the Numbers

296

BTI Client Service All-Stars Recognized

148

Firms Represented

45

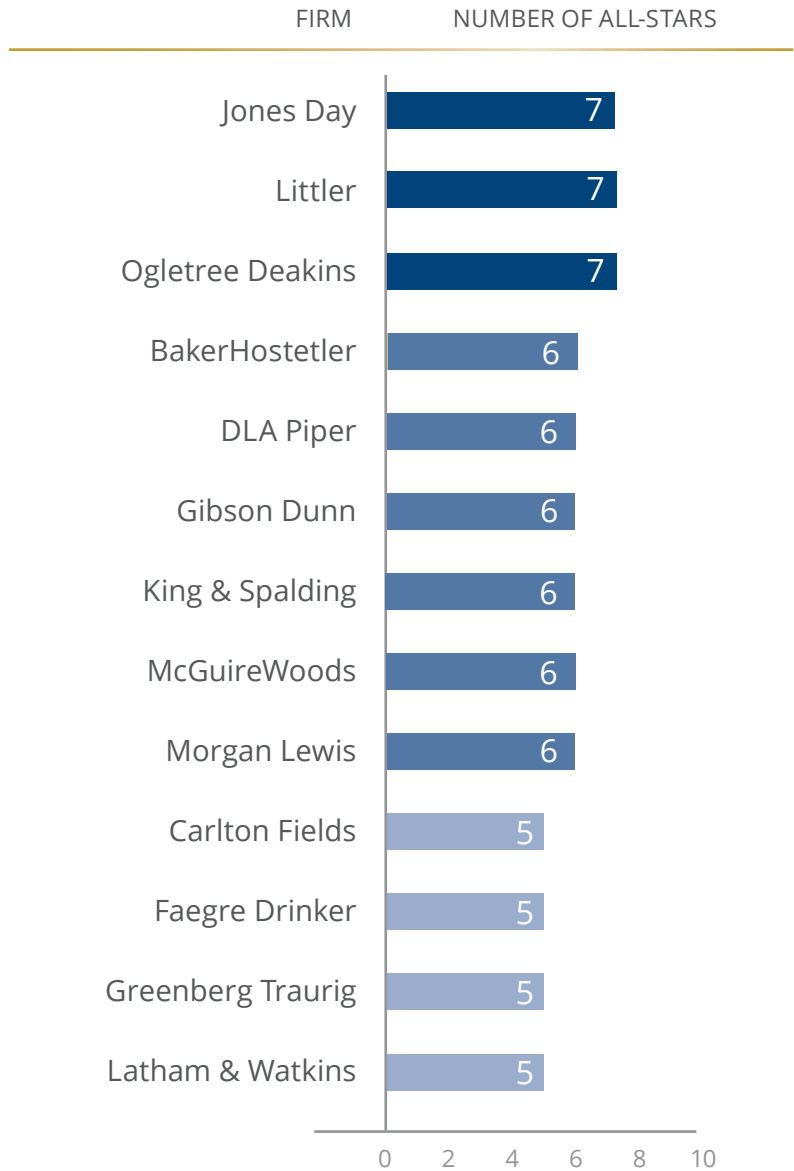
Elite MVPs*:

Just over 15% of Attorneys Earn Recognition Year after Year

*MVP = recognized 2 or more years in a row

Cultivating Firmwide Success

These firms demonstrate their broad commitment to client service excellence with the highest number of BTI Client Service All-Stars in 2024[†]:



[†]The full list of firms with multiple BTI Client Service All-Stars begins on the next page.

Law Firms Home to Multiple All-Star Attorneys

FIRM	NUMBER OF ALL-STARS	FIRM	NUMBER OF ALL-STARS
Jones Day	7	Seyfarth	4
Littler	7	Sheppard Mullin	4
Ogletree Deakins	7	Alston & Bird	3
BakerHostetler	6	Arnold & Porter	3
DLA Piper	6	Bartlit Beck	3
Gibson Dunn	6	Cooley	3
King & Spalding	6	Jackson Lewis	3
McGuireWoods	6	Kilpatrick Townsend	3
Morgan Lewis	6	Loeb & Loeb	3
Carlton Fields	5	McCarter & English	3
Faegre Drinker	5	Orrick	3
Greenberg Traurig	5	Robins Kaplan	3
Latham & Watkins	5	Skadden	3
Covington	4	Akin	2
Davis Wright Tremaine	4	ArentFox Schiff	2
Frost Brown Todd	4	Baker Donelson	2
Hogan Lovells	4	Baker McKenzie	2
Polsinelli	4	Ballard Spahr	2
Reed Smith	4	Barnes & Thornburg	2
Ropes & Gray	4	Blank Rome	2

Law Firms Home to Multiple All-Star Attorneys

FIRM	NUMBER OF ALL-STARS	FIRM	NUMBER OF ALL-STARS
Bradley	2	Hueston Hennigan	2
Buchanan	2	Hunton Andrews Kurth	2
Cadwalader	2	Husch Blackwell	2
Carpenter Lipps	2	K&L Gates	2
Davis Polk	2	Kirkland & Ellis	2
Day Pitney	2	McDermott Will & Emery	2
Duane Morris	2	Nicolaides Fink	2
Faruki	2	Quinn Emanuel Urquhart & Sullivan	2
Finnegan	2	Quintairos, Prieto, Wood & Boyer	2
Fish & Richardson	2	Shook, Hardy & Bacon	2
Foley & Lardner	2	Sidley	2
Goodwin	2	Smith, Gambrell & Russell	2
Hinckley Allen	2	Troutman Pepper	2
Holland & Knight	2	Wachtell Lipton	2



BTI Client Service Super All-Stars

These 2 standout attorneys receive recognition from multiple influential General Counsel and legal decision makers:

From Carpenter Lipps:



Jennifer A. L. Battle
Partner, Carpenter Lipps

“Jen is assertive, knowledgeable, and has impressive litigation experience. She is very approachable and easy to work with.”

From Foley & Lardner:



Andrew J. Wronski
Partner, Foley & Lardner

“Andy knows our business very well and always provides great technical expertise as well as sound legal advice.”



BTI Client Service All-Star MVPs

Clients recognize MVPs as delivering superior client service for at least 2 consecutive years in a row, despite changes in needs, objectives, and expectations. Top legal decision makers point to these 45 attorneys as meeting this high bar.

ATTORNEY	NUMBER OF CONSECUTIVE YEARS RECOGNIZED	ATTORNEY	NUMBER OF CONSECUTIVE YEARS RECOGNIZED
2-Year MVPs		Kristin A. Linsley Partner, Gibson Dunn	2
Cari K. Dawson Partner, Alston & Bird	2	Scott A. Edelman Partner, Gibson Dunn	2
Matthew C. Kane Partner, Co-Leader Employment/Wage & Hour Class Actions Practice Team, BakerHostetler	2	Jeff E. Scott General Counsel, Greenberg Traurig	2
Chris Harrigan Partner, Barclay Damon	2	April T. Villaverde Co-Partner in Charge of Metropark Office, Hinshaw & Culbertson	2
Abby M. Mollen Partner, Bartlit Beck	2	Dale Giali Partner, King & Spalding	2
Sean W. Gallagher Partner, Bartlit Beck	2	Sandra C. Goldstein Partner, Kirkland & Ellis	2
Bradley Caldwell Principal, Caldwell Cassady & Curry	2	Jeffrey B. Jones Shareholder, Littler	2
Kathleen S. McLeroy Shareholder, Carlton Fields	2	Lisa M. Kathumbi Office Managing Shareholder, Littler	2
Maureen R. Knight Partner, Co-Chair Class Action, Constangy	2	Gary B. Gertler Partner, McDermott Will & Emery	2
John M. Desmarais Partner, Desmarais	2	Duke K. McCall, III Partner, Morgan Lewis	2
Harris M. Mufson Partner, Gibson Dunn	2	Evan R. Moses Shareholder, Ogletree Deakins	2
		Kevin P. Hishta Shareholder, Ogletree Deakins	2



BTI Client Service All-Star MVPs

Clients recognize MVPs as delivering superior client service for at least 2 consecutive years in a row, despite changes in needs, objectives, and expectations. Top legal decision makers point to these 45 attorneys as meeting this high bar.

ATTORNEY	NUMBER OF CONSECUTIVE YEARS RECOGNIZED
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2-Year MVPs

Richard Godfrey Partner, Quinn Emanuel Urquhart & Sullivan	2
Mara D. Curtis Partner, Reed Smith	2
Brooke Sikora Purcell Partner, Sheppard Mullin	2
Neal S. Manne Partner, Susman Godfrey	2
Richard J. Pratt Partner, Troutman Pepper	2



The BTI Client Service All-Stars are Now Online

THE BTI CLIENT SERVICE ALL-STARS

THE ATTORNEYS DELIVERING THE ABSOLUTE BEST CLIENT SERVICE – AS NAMED BY CLIENTS

SEARCH BY NAME, FIRM, LOCATION OR PRACTICE

Search for BTI Client Service All-Stars Here...



This is the hardest — and most meaningful — ranking and recognition in the world. No one gets on this list unless a top legal decision maker recognizes them, without prompt or suggestion, along with a good reason why. No law firm or attorney can pay, influence, or refer themselves in. Attorneys only get on this list by outperforming everyone else.

Once a BTI Client Service All-Star — always an All-Star. More than 30 years of BTI Client Service All-Star research shows these attorneys always deliver more.

Visit www.bticonsulting.com/bticlientserviceallstars to read about each BTI Client Service All-Star and learn what their clients say and their own client philosophy.



BTI Client Service All-Stars 2024

The Lineup



The BTI Client Service All-Stars 2024

Listed Alphabetically by Firm Name

BTI offers congratulations to the following 296 attorneys earning recognition from leading General Counsel and legal decision makers for outperforming all other attorneys. It is a true achievement to earn this level of praise from the most demanding clients.

AKIN

Michael Kahn
Partner

New York
IP Litigation
Nominated by: Fortune 500 Healthcare Company

Steven D. Maslowski
Partner

Philadelphia
IP Transactions
Nominated by: Major Biotech Company

ALSTON & BIRD

Robin J. Boucard
Counsel

New York
Financial Services & Products; Corporate & Finance
Nominated by: Major Financial Services Firm

 **Cari K. Dawson**
Partner

Atlanta
Class Actions, Litigation
Nominated by: Fortune 100 Insurance Company

David R. Godofsky, F.S.A.
Partner

Washington, DC
Employee Benefits & Executive Compensation
Nominated by: Prominent Professional Services Firm

ARENTFOX SCHIFF

 **Caroline Turner English**
Partner

Washington, DC
ERISA and Managed Care Litigation
Nominated by: Large Healthcare Company

Brian P. Waldman
Firmwide Managing Partner

Washington, DC
Food, Drug, Medical Device & Cosmetic
Nominated by: Major Pharmaceutical Company

ARMSTRONG TEASDALE

Derick E. Allen
Partner

St. Louis
IP and Patent
Nominated by: Major Biotech Company

The BTI Client Service All-Stars 2024

ARNOLD & PORTER

Michael A. Berta

Partner

San Francisco

Commercial Litigation and Intellectual Property

Nominated by: Prominent Technology Company

Joseph Farris

Partner

San Francisco

Commercial Litigation and Intellectual Property

Nominated by: Large Technology Company

Matthew M. Wolf

Partner

Washington, DC

Commercial Litigation and Intellectual Property

Nominated by: Fortune 500 Healthcare Company

BAKERHOSTETLER

David K. Brown

Partner

Atlanta

Corporate and M&A

Nominated by: Major Professional Services Firm

Ian K. Byrnside

Partner

Atlanta

Complex Commercial Litigation, Healthcare Litigation & Media Law

Nominated by: Major Healthcare Company

James V. Etscorn

Partner

Orlando

Product Liability and Toxic Tort

Nominated by: Major Chemicals Company

Craig A. Hoffman

Partner

Cincinnati

Digital Risk Advisory and Cybersecurity

Nominated by: Leading Retailer

Morgan W. Holtman

Partner

Washington, DC

Tax

Nominated by: Prominent Professional Services Firm



Matthew C. Kane

Partner, Co-Leader Employment/
Wage & Hour Class Actions Practice Team

Los Angeles

Employment/Wage & Hour Class Actions

Nominated by: Prominent Wholesaler

BAKER BOTTS

Jason Bennett

Partner and Firmwide Department Chair
for Baker Botts' Global Projects Practice
and Co-head of the Energy Sector

Houston

Energy

Nominated by: Large Utilities Company

The BTI Client Service All-Stars 2024

BAKER DONELSON

John David Folds
Shareholder

Washington, DC
Bankruptcy and Commercial Restructuring
Nominated by: Leading Financial Services Firm

John McJunkin
Shareholder; Office Managing Shareholder

Washington, DC
Bankruptcy and Commercial Restructuring
Nominated by: Major Financial Services Firm

BAKER MCKENZIE

Dr. Gregor Dornbusch
Partner

Frankfurt
Labor & Employment
Nominated by: Large Pharmaceutical Company

Bart M. McMillan
Partner

Chicago
International Trade Compliance
Nominated by: Prominent Technology Company

BALLARD SPAHR

Robert S. Gutierrez
Of Counsel

Los Angeles
Litigation; Entertainment
Nominated by: Major Media Company

Charles D. Tobin
Partner

Washington, DC
Litigation; Media Law
Nominated by: Prominent Media Company

BARCLAY DAMON

 **Chris Harrigan**
Partner

Syracuse
Labor and Employment Litigation
Nominated by: Prominent Wholesaler

BARNES & THORNBURG

 **Scott N. Godes**
Partner and Co-Chairs, Insurance
Recovery and Counseling

Washington, DC
Data Security and Privacy
Nominated by: Leading Retailer

Peter A. Morse, Jr.
Partner

Indianapolis & Washington, DC
Labor & Employment
Nominated by: Major Food Company

The BTI Client Service All-Stars 2024

BARTLIT BECK

Meg E. Fasulo
Partner

Chicago
Patent
Nominated by: Global Communications Company

 **Sean W. Gallagher**
Partner

Chicago
Complex Commercial Litigation
Nominated by: Major Insurance Company

 **Abby M. Mollen**
Partner

Chicago
Litigation
Nominated by: Prominent Insurance Company

BLANK ROME

Ana Tagvoryan
Partner

Los Angeles
Business Litigation
Nominated by: Leading Retailer

Lauren B. Wilgus
Partner

New York
Maritime
Nominated by: Large Manufacturer

BOND, SCHOENECK & KING

James J. Rooney
Member

Buffalo & Boston
Labor & Employment
Nominated by: Major Healthcare Company

BOWMAN AND BROOKE

Jeff Patterson
Co-Managing Partner

Dallas
Product Liability Litigation
Nominated by: Large Financial Services Firm

BRADLEY

Robert J. Symon
Partner

Washington, DC
Construction and Government Contracts
Nominated by: Leading Construction Company

Stephen M. Wilson
Partner

Jackson, MS
Corporate & Securities; M&A
Nominated by: Leading Insurance Company

BRYAN CAVE LEIGHTON PAISNER

Michael J. Hofmann
Partner

Denver
Complex Commercial Litigation
Nominated by: Fortune 500 Healthcare Company

The BTI Client Service All-Stars 2024

BUCHANAN

Joseph J. Centeno

Shareholder; Labor, Employment, Benefits & Immigration Section Co-Chair

Philadelphia & New York
Labor & Employment
Nominated by: Leading Manufacturer

Michael E. Truncellito

Shareholder

Philadelphia
Labor & Employment
Nominated by: Large Manufacturer

CADWALADER

Philip J. Iovieno

Partner

New York
Antitrust Litigation & Global Litigation
Nominated by: Major Healthcare Company

William P. Mills

Partner

New York
Corporate
Nominated by: Prominent Healthcare Company

CALDWELL CASSADY & CURRY



Bradley Caldwell

Principal

Dallas
Patent Infringement; Complex Commercial Litigation
Nominated by: Leading Technology Company

CARLTON FIELDS

Cathleen Bell Bremmer

Of Counsel

Tampa
Labor & Employment
Nominated by: Leading Insurance Company

Markham R. Leventhal

Shareholder

Washington, DC & Miami
Litigation
Nominated by: Major Insurance Company



Kathleen S. McLeroy

Shareholder

Tampa
Disputes
Nominated by: Leading Investment Bank



Mark A. Neubauer

Shareholder

Los Angeles
Commercial, Securities, and Antitrust Litigation
Nominated by: Fortune 100 Pharmaceutical Company

Irma Rebozo Solares

Shareholder

Miami
Complex Litigation
Nominated by: Prominent Insurance Company

CARMODY



Richard L. Street

Managing Partner

New Haven
Litigation
Nominated by: Fortune 500 Utilities Company

The BTI Client Service All-Stars 2024

CARPENTER LIPPS

 Jennifer A. L. Battle Partner	Columbus Financial Services, Business, and Securities Litigation Nominated by: Fortune 100 Insurance Company
 Michael H. Carpenter Partner	Columbus Litigation Nominated by: Leading Insurance Company

CLIFFORD CHANCE

Emily Wicker Partner	New York Global Financial Markets Nominated by: Major Airline
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COHEN WILLIAMS

Marc S. Williams Partner	Los Angeles Complex Litigation Nominated by: Prominent Technology Company
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COLE SCHOTZ

Aaron D. Davidson Member	Dallas Litigation and IP Nominated by: Global Technology Company
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CONSTANGY, BROOKS, SMITH & PROPHETE

 Maureen R. Knight Partner, Co-Chair Class Action	Washington, DC Class Actions Nominated by: Leading Retailer
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COOLEY

Danielle Gershowitz Partner	New York Emerging Companies; Venture Capital Nominated by: Large Financial Services Firm
Michelle L. Rogers Partner	Washington, DC Financial Services Nominated by: Major Financial Services Firm
Timothy Shapiro Partner	Palo Alto Tax Nominated by: Fortune 500 Software Company

COPPERSMITH BROCKELMAN

Melissa Soliz Partner	Phoenix Regulatory Health Law Nominated by: Large Healthcare Company
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The BTI Client Service All-Stars 2024

COVINGTON

Scott Anthony

Partner and Vice-Chair, Corporate Group

Palo Alto

Corporate & M&A

Nominated by: Large Chemicals Company

George F. Pappas

Senior Counsel

Washington, DC

IP Litigation

Nominated by: Prominent Technology Company

Richard L. Rainey

Partner

Washington, DC

IP Litigation

Nominated by: Global Technology Company

Paul W. Schmidt

Partner and Co-Chair, Product Liability and Mass Torts Practice Group

New York & Washington, DC

Product Liability and Mass Torts

Nominated by: Global Biotech Company

COX, CASTLE & NICHOLSON

Kenneth B. Bley

Partner

Los Angeles

Land Use & Natural Resources

Nominated by: Global Investment Management Firm

CRAVATH, SWAINE & MOORE

Lindsay J. Timlin

Practice Area Attorney

New York

Litigation

Nominated by: Leading Airline

DAVIS GRAHAM & STUBBS

John A. Elofson

Partner

Denver

Securities; M&A; Corporate

Nominated by: Large Utility Company

DAVIS POLK

Nicole Brookshire

Partner

New York

Capital Markets

Nominated by: Leading Technology Company

Micayla Hardisty

Associate

Menlo Park, CA

IP Litigation

Nominated by: Fortune 500 Manufacturer

The BTI Client Service All-Stars 2024

DAVIS WRIGHT TREMAINE

Katherine M. Bolger

Partner

New York

First Amendment and Media Litigation

Nominated by: Prominent Media Company

Laura Sack

Partner; Co-Leader, East Coast Labor and Employment Law Practice

New York

Labor & Employment

Nominated by: Global Information Services Company

Kelli L. Sager

Partner

Los Angeles

Media & Entertainment

Nominated by: Major Media Company

Sheehan Sullivan

Partner; Chair, Flex Schedule Attorneys Affinity Group

Seattle

Labor & Employment

Nominated by: Major Financial Services Firm

DAVIS+GILBERT

Joseph Cioffi

Chair, Bankruptcy, Creditors' Rights + Finance

New York

Bankruptcy, Creditors' Rights + Finance

Nominated by: Large Investment Bank

DAY PITNEY

Daniel L. FitzMaurice

Partner

Hartford

Appellate

Nominated by: Global Investment Management Firm

Joseph K. Scully

Partner

Hartford, Boston & Providence

Insurance and Reinsurance Disputes

Nominated by: Leading Insurance Company

DEBEVOISE & PLIMPTON

Matt Kelly

Counsel

New York

Data Strategy & Security; Litigation

Nominated by: Leading Technology Company

DECHERT

Mark S. Cheffo

Partner

New York

Product Liability and Mass Torts

Nominated by: Large Pharmaceutical Company

DENTONS

Jess A. Pinkerton

Partner

Atlanta

Complex Commercial Real Estate

Nominated by: Major Professional Services Firm

The BTI Client Service All-Stars 2024

DESMARAIS

 **John M. Desmarais**
Partner
New York
IP Litigation
Nominated by: Global Pharmaceutical Company

DINSMORE

Michael B. Mattingly
Partner
Cincinnati
Labor & Employment
Nominated by: Major Pharmaceutical Company

DLA PIPER

Trenton C. Dykes
Partner; Global Co-Chair, Technology;
Managing Partner, Seattle
Seattle
Corporate; Emerging Growth and Venture Capital
Nominated by: Large Technology Company

Rob Hoffman
Partner
Dallas
Litigation, Arbitration and Investigations
Nominated by: Global Insurance Company


Tony Katz
Partner; Global Co-Chair, Financial Services
London
Financial Regulatory and Global Investigations
Nominated by: Leading Financial Services Firm

Ute Krudewagen
Partner; Chair, International Employment
Practice
Palo Alto
Employment
Nominated by: Leading Technology Company

Alison M. Mitchell
Partner
Chicago
Real Estate
Nominated by: Global Investment Management Firm

Howard S. Schwartz
Partner
Baltimore
Corporate & Securities
Nominated by: Global Pharmaceutical Company

DOWD BENNETT

 **James F. Bennett**
Partner
St. Louis
Trial and Appellate
Nominated by: Fortune 500 Manufacturer

DUANE MORRIS

Brian L. Johnsrud
Partner
Silicon Valley
Labor & Employment
Nominated by: Large Consumer Goods Company

Stephen H. Sutro
Partner
San Francisco
Investigations and Litigation
Nominated by: Leading Biotech Company

The BTI Client Service All-Stars 2024

FAEGRE DRINKER

Nicole J. Leimer
Partner

Minneapolis
Corporate Finance
Nominated by: Large Consumer Goods Manufacturer

Paul S. Moe
Partner

Minneapolis
Real Estate
Nominated by: Leading Technology Company

Judith M. Praitis
Partner

Los Angeles
Environmental Regulatory/Litigation/Transactions
Nominated by: Fortune 100 Pharmaceutical Company

Angela M. Woessner
Counsel

Minneapolis
Real Estate
Nominated by: Large Technology Company

David J. Woolf
Partner

Philadelphia
Labor & Employment
Nominated by: Leading Investment Bank

FARUKI PLL

 **Erin E. Rhinehart**
Co-Managing Partner

Dayton
Healthcare; Class Actions
Nominated by: Fortune 1000 Agriculture Company

Brian D. Wright
Co-Managing Partner

Cincinnati
Litigation and Class Actions
Nominated by: Fortune 1000 Chemicals Company

FENWICK & WEST

Ran Ben-Tzur
Partner; Co-head of Capital Markets
and Public Companies

Santa Monica
Corporate
Nominated by: Major Technology Company

FINNEGAN

Alissa K. Lipton
Partner

Washington, DC & Boston
Patent Litigation
Nominated by: Global Pharmaceutical Company

M. David Weingarten, Ph.D.
Partner

Atlanta
Patent Litigation, Prosecution, and Counseling
Nominated by: Global Pharmaceutical Company

FISH & RICHARDSON

 **David M. Barkan**
Principal

Silicon Valley
Complex Patent Litigation
Nominated by: Global Technology Company

Timothy W. Riffe
Principal

Washington, DC
Litigation/Patent
Nominated by: Fortune 500 Technology Company

The BTI Client Service All-Stars 2024

FISHER PHILLIPS

J. Hagood Tighe
Partner

Columbia, SC
Labor & Employment
Nominated by: Leading Financial Services Firm

FITCH EVEN

Joseph T. Nabor
Partner

Chicago
Trademark, Brands, and Copyright
Nominated by: Large Technology Company

FOLEY & LARDNER

Trent M. Johnson
Partner

Milwaukee
Distribution & Franchise
Nominated by: Large Manufacturer

 **Andrew J. Wronski**
Partner

Milwaukee
Litigation
Nominated by: Fortune 500 Financial Services Firm

FOX ROTHSCHILD

Lori S. Kozak
Partner; Chair of National Trademarks
Practice Group

Los Angeles
Trademark and Copyright
Nominated by: Leading Technology Company

FRIED FRANK

Steven Epstein
Managing Partner

New York
M&A and Private Equity
Nominated by: Leading Biotech Company

FROST BROWN TODD

William M. Harter
Partner

Columbus, OH & Charleston, WV
Litigation
Nominated by: Fortune 1000 Industrial Technology Company

Derrick L. Maultsby Jr.
Senior Associate

Pittsburgh
Venture; Data Digital Assets & Technology Transactions; Private Equity
Nominated by: Large Financial Services Firm

Nicholas C. Pappas
Partner

Indianapolis, IN
Product Liability and Commercial Litigation
Nominated by: Large Financial Services Firm

D. Patton Pelfrey
Counsel

Louisville, KY
Labor & Employment
Nominated by: Large Manufacturer

The BTI Client Service All-Stars 2024

GIBSON DUNN

Christopher D. Belelieu
Partner

New York
Litigation
Nominated by: Leading Investment Bank

 **Scott A. Edelman**
Partner

Century City
Media, Entertainment and Technology
Nominated by: Major Media Company

 **Kristin A. Linsley**
Partner

San Francisco
Litigation
Nominated by: Fortune 100 Insurance Company

Jason J. Mendro
Partner

Washington, DC
Securities Litigation
Nominated by: Leading Technology Company

 **Harris M. Mufson**
Partner

New York
Labor & Employment
Nominated by: Large Investment Bank

F. Joseph Warin
Partner

Washington, DC
White Collar Defense and Investigations
Nominated by: Global Technology Company

GOLDBERG SEGALLA

Michael E. Appelbaum
Partner

Buffalo & Manhattan
Retail and Hospitality; Civil Litigation and Trial
Nominated by: Major Healthcare Company

GOODWIN

Lori A. Gordon
Partner

Washington, DC
Intellectual Property Litigation
Nominated by: Fortune 100 Technology Company

Jonathan Shapiro
Partner

San Francisco
Complex Litigation & Dispute Resolution
Nominated by: Large Financial Services Firm

GOWLING WLG

Andrew Bratt
Partner

Ontario
Labor & Employment
Nominated by: Major Food Company

GRAYROBINSON

Frederick S. Schrils
Tampa Managing Shareholder

Tampa
Litigation and Securities
Nominated by: Large Financial Services Firm

The BTI Client Service All-Stars 2024

GREENBERG TRAUERIG

Michelle D. Gambino
Shareholder

McLean, VA
Commercial Litigation, Real Estate Litigation
Nominated by: Fortune 500 Financial Services Firm

Karin E. Ross
Of Counsel

Denver
Data Privacy & Cybersecurity
Nominated by: Large Technology Company

 **Jeff E. Scott**
General Counsel

Los Angeles
Class Action Litigation, Media and Entertainment Litigation, IP
Litigation, Trials
Nominated by: Fortune 500 Financial Services Firm

Peter S. Wahby
Shareholder

Dallas
Litigation, Financial Services Litigation
Nominated by: Fortune 500 Food Company

David A. Zetoony
Shareholder

Denver
Data Privacy & Cybersecurity
Nominated by: Leading Technology Company

GUNSTER

Brad Johnson
Shareholder

Jacksonville
Business Litigation
Nominated by: Large Consumer Goods Company

HALL RENDER

Ritu Kaur Cooper
Attorney

Washington, DC
Compliance
Nominated by: Fortune 500 Healthcare Company

HENSON EFRON

Scott Neilson
Attorney, Shareholder

Minneapolis
Litigation
Nominated by: Major Chemicals Company

HINCKLEY ALLEN

Timothy T. Corey
Partner


Hartford & Boston
Construction and Commercial Litigation
Nominated by: Major Construction Company

Joel Lewin
Partner

Boston
Complex Litigation
Nominated by: Leading Construction Company

The BTI Client Service All-Stars 2024

HINSHAW & CULBERTSON

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 Joseph A. Cancela Jr. Partner	Chicago Complex Commercial Class Actions Nominated by: Fortune 100 Insurance Company
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Scott G. Johnson Partner; Chair, Minneapolis Insurance Group	Minneapolis, Bismarck & Sioux Falls Insurance Nominated by: Leading Insurance Company
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Chicago
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BTI's Methodology and Approach

Methodology and Approach

Independent, Unbiased Research

2024 Survey Participant Demographics

- INTERVIEWS** More than **300** in-depth interviews
- TIME FRAME** Conducted between April 2023 and March 2024
- INCENTIVES** Contributors receive a complimentary report of benchmarks & metrics



No law firm submissions, self-referrals, firm referrals, suggestions, or payments are accepted for inclusion.



All interviews with top legal decision makers are confidential and anonymous, by company and person.



Probed more than 300 top legal decision makers at large organizations with \$700 million or more in revenue.



The BTI Client Service All-Stars 2024 draws solely on in-depth, telephone-based interviews as part of BTI's ongoing Annual Survey of General Counsel, now in its 23rd year.



BTI is the sole sponsor of this research. BTI funds the research and controls the editorial content.

Representative from More Than 15 Industry Segments

Companies ranged in size from \$700 million in revenue to the largest companies in the world.

- | | | |
|-------------------------------|-------------------------|------------------------------|
| Banking | Healthcare | Professional Services |
| Chemicals | High Tech | Retail Trade |
| Consumer Goods | Insurance | Telecom |
| Energy | Investment Banks | Transportation |
| Financial Services | Manufacturing | Wholesale Trade |
| Food & Agriculture | Pharma | |



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From in-depth independent research to one-on-one interviews with C-suite executives, top legal decision makers and market leaders, our expertise and insight will help you understand — as well as benchmark — how clients acquire, manage, and evaluate their professional services providers.



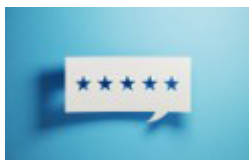
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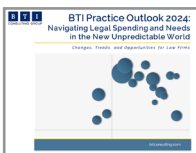
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Michael B. Rynowecer, Founder & President a.k.a. The Mad Clientist



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